

What would you do in this role?

As a member of our product implementation team, you'd be responsible for the successful delivery of our scheduling products to end users in the oil & gas industry. You'd apply a broad range of expertise to implementation projects, including:

- Workshop facilitation and end-user requirements gathering
- Hands-on product configuration and data integration
- End-user training
- Customer relationship management

You would work on intensive, short-term (1-3 month) projects and travel to customer locations (primarily in the US, with potential for international travel) 25-50% of the time.

What would be expected of you in this role?

To be successful, you will need to fit into a small company environment, and be able to take on challenges that are not found in more structured organizations. You must also be a proactive and independent thinker, able to take ownership of tasks with little supervision. As one of Actenum's main contacts for customers you will:

- Play a key role in the implementation of Actenum's scheduling products
- Build strong relationships with customer end-users, and manage their expectations during the implementation process
- Plan implementation projects
- Conduct end-user workshops to elicit product configuration and data integration requirements
- Configure the Actenum products to address specific customer requirements
- Collaborate with other Actenum team members on complex product configuration and data integration tasks
- Train end-users in the use of Actenum products, support testing, and assist with transition to production status
- Monitor and communicate project status to customers/internal team
- Ensure continuing customer satisfaction post implementation

What skills and experience do you need?

- Knowledge of resource scheduling issues
- Product configuration knowledge and technical ability
- Knowledge of upstream oil & gas operations
- Comfortable conducting workshops with a range of technical and non-technical end-users

About Actenum Corporation

Actenum Corporation develops advanced software for scheduling upstream operations.

Our products create shareholder value for our customers by increasing operational efficiency, reducing cycle times, and improving collaboration within project teams. And we combine deep knowledge of optimization and upstream scheduling best practices to provide tangible improvements to drilling program productivity.

We offer a challenging and dynamic environment where you can bring your skills and experience to bear on important issues facing major oil & gas organizations. We put a premium on delivering innovative and quality solutions, while having fun doing it.

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- Experience with databases (MS SQL Server and Oracle) and data integration techniques
- Highly-developed end-user training skills
- 3-5 years relevant background in customer-facing project execution
- Ability to coordinate multiple simultaneous projects using strong organizational skills
- Reliable, flexible, and collaborative work style
- Degree in computer science, engineering, or MIS highly desirable

Contact us

If you are interested in this position and believe that you possess the required skills and experience outlined above, please send a copy of your resume, together with a covering letter describing your goals and interests, to: info@actenum.com.

Please note that we carefully review each application that we receive, but we will only contact you if we would like to interview you.